

FOR IMMEDIATE RELEASE
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DG Library Moving to Curbside Pickup Service Only Beginning Monday, November 16

Downers Grove, IL – The Downers Grove Public Library is moving to Curbside Pickup service only on Monday, November 16.

Patrons who wish to receive a Curbside Pickup order are encouraged to place holds on their account, or request a curated bundle through the library's website. An email will be sent when items are ready for pickup. Three 15-minute Curbside Pickup parking spots are reserved on Curtiss Street for patrons. Once parked, a staff member will come to take patron details. Library staff members will place a bag with up to 20 items in the patron's trunk. For everyone's safety, staff members will not take returns or donations from cars or patrons in a Curbside Pickup transaction. Library hours will remain the same.

Returns can be put in any of the four book drops located on Forest Ave. (near the 15-minute parking spot, and by the accessible entrance) and Curtiss St. (to the right of the entrance). Oversized items may be returned to the Curtiss Street entrance during operating hours.

The health and safety of the Downers Grove Community is at the forefront of our decision making. The reimplementing of Curbside Pickup has been carefully considered and planned, with great attention to safe material handling, social distancing, and workflow.

Curbside Pickup requires a lot of planning and precaution. To ensure that our staff and community stay safe, here are just some of the steps the library is taking:

- Staff report to work only if they (and family members) are healthy.
- Limited staff members are allowed in the building at the same time.
- Social distancing guidelines are closely followed.
- Curbside Pickup procedures are designed to be contactless.
- PPE is provided for staff members. All staff are encouraged to wash their hands frequently.
- Workspaces are regularly cleaned with sanitizer.

For more information on Curbside Pickup, visit dglibrary.org/curbside. Stay connected with us on Instagram, Facebook, Twitter, and dglibrary.org/covid19 for the most up to date information from the library.