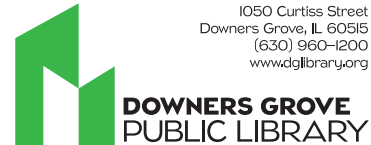


FOR IMMEDIATE RELEASE
June 29, 2020
Cindy Khatri
Public Relations Manager
Downers Grove Public Library
630-960-1200 ext. 4296
ckhatri@dglibrary.org



Welcome Back! DG Library Reopens to the Public July 6

The Downers Grove Public Library is thrilled to announce its reopening on Monday, July 6. The library will be following the next step in its phased reopening plan: limited hours and limited services. Reopening and reintroducing services has been carefully planned using health and science-based research to help guide all decisions.

Beginning July 6, the library will be open to the public:

Monday - Friday 10:00 a.m. - 7:00 p.m.

Saturday 10:00 a.m. - 4:00 p.m.

Sunday 1:00 p.m. - 4:00 p.m.

The library will be open for walkthrough visitors and encourages patrons to grab-and-go. Patrons are invited to visit the library for one hour per day. The library's public spaces will have limited capacities. Furniture, tables, and seating have been removed to increase the amount of space available for proper social distancing. Directional pathways are mapped out to help manage traffic and congestion throughout the library, and the elevator is limited to one person/family at a time. Visitors must enter through the Forest Avenue accessible entrance. The Curtiss Street entrance will remain closed to the public to accommodate Curbside Pickup.

The library appreciates the community's understanding and patience as we navigate reopening with the following limited services. Additional services will be added as the library is able.

Available services:

- Browsing for books, movies, audiobooks/playaways, CDs, magazines, puzzles, and kids room resource kits
- Reference and readers advisory at our Kids Room and Adult and Teen Services Ask Us desks
- Library card registration
- Computer use - reservations required*
- Copiers and scanners
- Wireless printing and Curbside Pickup printing
- Summer Reading Club and Math Club sign up and prize pickup
- Hold pickup (in-library)
- Curbside Pickup

*Computer use is limited to one 45-minute reservation per day. No extensions may be granted. This reservation counts towards an individual's daily hour-long visit.

Reservations may be made by DGPL cardholders and annual passholders only. Drop-in sessions, if available, may be requested at the Computer Help Desk.

Unavailable services until further notice:

- Children's play areas
- Meeting and study room reservations
- In-person programming
- In-person Book-an-Expert assistance and one-on-one assistance with eReaders and tablets. Socially distanced help may be available depending on demand.
- Water fountains and water bottle refill stations
- The Cupboard and the cafe
- Video gaming
- Notary services
- Newspapers
- Media Lab, Training Room, and Quiet Study Room use

Following the best practices and standards from the IDPH, CDC, and local health officials is of the utmost importance to the Downers Grove Public Library's staff. In addition to proper PPE and social distancing, staff members only report to work if they (and their household) are healthy and show no signs of symptoms. The library will have a thorough cleaning of all high-touch surfaces every two hours during open hours, and staff are cleaning work stations before and after each shift change. Items returned to the library or put on reshelve carts by patrons will be quarantined for three days.

Additionally, new requirements for patrons to visit the building have been established:

- Wear a face mask/covering at all times
- Maintain social distancing (stand 6'+ apart)
- No food or drink in the library
- Wash/sanitize hands often
- Children 12 and under must be supervised and accompanied by an adult at all times

Patrons who are unable to wear a mask and require an ADA accommodation are encouraged to use our Curbside Pickup or Home Delivery options for materials. If the service needed is unavailable through these options, accommodations can be requested by calling 630-960-1200 ext. 4274 or visit dglibrary.org to fill out the accommodation form.

The library recognizes that not everyone will feel comfortable with an in-person visit. DGPL is committed to providing virtual services and Curbside Pickup for patrons who wish to use our services from home. All of these services (and more) will still be available upon reopening:

- Curbside Pickup for materials, pickup programs, and printing
- Virtual Programs
- eLibrary
- Online research and e-learning database
- Virtual and remote Book-an-Expert assistance
- Summer Reading Club

To learn more about the library's reopening, visit dglibrary.org.