

**DOWNERS GROVE PUBLIC LIBRARY  
STRATEGIC PLANNING PROCESS  
VALUES AND PURPOSE  
COMBINED BOARD AND STAFF REPOSSES**

VALUES

Top Board responses

- Accountability (includes environmental, fiscal, etc.) - 3
- Equal access - 3
- Literacy & learning - 3
- Quality / Excellence – 3
- Freedom to seek, receive and share information (intellectual freedom) - 2
- Inclusive / For all - 2

Top Staff responses

- Lifelong learning - 33
- Service that exceeds expectations - 22
- Respect - 15
- Intellectual freedom - 14
- Accessibility - 8
- Recognize diversity and individuality of staff - 8

Combined

- Literacy and lifelong learning
- Service excellence / Quality service
- Equal access / Accessibility
- Accountability
- Respect
- Inclusive / Recognize diversity
- Freedom to seek, receive and share information / Intellectual freedom

PURPOSE

Board response

The Mission of the Downers Grove Public Library is to serve the people of Downers Grove in the realms of information, education, inspiration, and entertainment. By providing ready access to books and other materials, public programs, and information technology, all supported by staff expertise, the Library freely extends to all the opportunity to learn, grow, and thrive.

### Top Staff responses

- Develop, grow, play, learn - 25
- Meet all the needs of the community (social, entertainment, etc.) - 20
- Provide diverse collections for all users - 20
- Conduit through which inspiration and learning take form - 13
- Prove value for taxpayer's money - 11

### Combined

The Downers Grove Public Library provides information, education, inspiration and entertainment to meet community needs through access to diverse collections, programs, and services and supported by staff expertise, freely extending to all the opportunity to develop, grow, play and learn.

Short version: Develop, Grow, Play, Learn - DGPL